



The following are the General Terms and Conditions for doing business with Alphacoat Finishing, LLC.

**1.0 Agreement:**

Customers placing orders and/or delivering materials to Alphacoat Finishing, LLC. agrees to the following terms and conditions listed herein.

**2.0 Sale Terms and Conditions:**

Credit terms are net 20 to 30 days from invoice date. Payments must arrive on the 30th day to be counted as on time. A late charge of 1½% per month (18% per annum) will be applied to all balances 30 days past due. If your account is placed with a collection agency or attorney, buyer shall be responsible for the complete balance, late charges, collection costs, attorney fees, and court costs. Alphacoat Finishing, LLC. reserves the right to change or revoke credit terms at any time.

You further agree to any reasonable collection costs and attorney's fees incurred by us to collect any invoice not paid when due.

**3.0 Application for Credit:**

Available payment terms are COD, Credit Card, Net 30 days subject to credit approval.

The information provided on the credit application is for the purpose of obtaining credit and is warranted to be true. Customer agrees to pay all amounts due upon receipt of invoice or statement of account, or as otherwise expressly agreed. In the event that payments are not made, Customer guarantees to pay all balances due seller. Customer grants authorization to investigate and verify all information provided to seller.

**4.0 Fees and Charges:**

Credit Card Payments

A 2.5% Processing fee applies to all invoices paid with a credit card.

Hazardous Waste Surcharge

An 8% Hazardous Waste Surcharge applies to all orders. Expedite and shipping fees are not subject to this surcharge.

Prices and fees are subject to revision upon receipt of materials requiring processing.

Minimum charges apply to each process when the per piece price total does not exceed the minimum charges.

Refer to additional terms and conditions may be imposed on a case by case basis and shall be indicated out our quote offer.



**5.0 Claims:**

Claims for shortages, rejections or other discrepancies must be made within five days or responsibility will therefore not be accepted.

Our liability for any cause is limited to the cost of direct labor and material of the product directly damaged by our processing or three times our processing charges on such material, whichever is the lesser.

Charges for our services are based on this Policy limiting our liability.

**6.0 Delivery Estimates**

Delivery time will vary depending on the number of processes, masking and special handling requirements.

Quoted delivery times are estimates and Alphacoat Finishing, LLC. does not accept any liability for late delivery.

Alphacoat Finishing, LLC. reserves the right not to deny services any For Any Reason or For No Reason.

**7.0 Availability:**

Paint and powder coat colors subject to availability.

Pickup and delivery service available on qualifying orders.

**8.0 Masking:**

Alphacoat Finishing will not accept responsibility for the outcome of parts masked by anyone other than our masking department. An inspection fee will apply to orders placed with making that has been applied by anyone other than Alphacoat Finishing.

**9.0 Revision History**

Rev	Date	Section	Paragraph	Summary of change, evaluation of Impact to other processes and training requirements	Authorized by
A	01-02-18			Initial issue	George Ruben
B	08-15-19			Revised and cleaned up wording	George Ruben